**What the Team Actually Does (Simplified)**

This team works on **EUC Insight (EUCI)** — a *governance and automation platform* for managing **End User Computing (EUC)** tools like Excel models, Access databases, macros, etc., used across **US Treasury operations**.

**Their mission:**  
✅ Detect, monitor, classify, and control business-critical spreadsheets or tools that might create operational or compliance risk.  
✅ Ensure those tools are **auditable, compliant, and monitored** through an automated system.  
✅ Partner with technology and governance to roll out and stabilize this across business lines.

**Think of it like:**

“They’re cleaning up and automating control over hidden spreadsheets that drive key financial decisions — to reduce risk and bring transparency.”

**How Their Business Operations Work**

Here’s how the EUCI system works in real life:

| **Step** | **Process Area** | **Purpose** | **Example** |
| --- | --- | --- | --- |
| 1️⃣ Discovery Scan | System scans shared drives to find potential EUCs | Identify risky Excel/Access tools | 140K total assets scanned; 4.8K flagged as potential EUCs |
| 2️⃣ Classification | Users review and classify files | Determine if each is critical, non-critical, retired, etc. | Owner validates if spreadsheet contains PCI or financial formulas |
| 3️⃣ Registration | Business owners register critical files in EUCI tool | Create a central inventory | Link each file to owner, governor, department |
| 4️⃣ Monitoring | EUCI plug-in tracks file changes and audit logs | Detect unauthorized edits or formula tampering | Excel plug-in records changes automatically |
| 5️⃣ Governance Reporting | EUC Governance team validates data and compliance | Report risks to senior management | Reports on ownership gaps, data sensitivity, and user access |

**How to Talk About the Role in the Interview**

You, as the **Lead Business Analyst**, would be the **bridge** between:

* Business (US Treasury, governance teams),
* Technology (CIMCON, EUCI platform team),
* Compliance (EUC Governance, Risk, Audit).

**Example framing:**

“I work with stakeholders across Treasury, Governance, and Technology to ensure end-user tools are properly identified, monitored, and controlled. My goal is to translate operational risks into clear system requirements that improve compliance and efficiency.”

**Your Interview Prep — Question by Question**

**🔹 A. Business Analysis & Delivery**

**Q:** Tell me about a time you led requirements for a complex project.  
**A (Tailored to EUCI):**

“During the EUC Insight rollout, I led the discovery-to-classification requirement mapping for Treasury. I gathered business needs, identified ownership gaps, and collaborated with the platform team to fine-tune scan parameters to reduce false positives by 20%. By creating clear acceptance criteria for classification and monitoring, I ensured the rollout aligned with compliance standards and improved data accuracy.”

**Q:** How do you handle incomplete or ambiguous data from stakeholders?  
**A:**

“In EUC classification, ownership and file usage were often unclear. I used data triangulation — combining file metadata, access logs, and business hierarchy — to propose ownership hypotheses. This turned ambiguity into structured inputs the governance team could validate.”

**🔹 B. Stakeholder & Conflict Management**

**Q:** How do you manage conflicting priorities between business and IT?  
**A:**

“Business users wanted faster rollout, while IT wanted stricter validation. I facilitated joint working sessions to map dependencies, prioritized features into ‘Wave 1 vs Wave 2,’ and documented risk trade-offs. This ensured the platform went live on time while leaving non-critical enhancements for post-stabilization.”

**Q:** How do you communicate issues or risks?  
**A:**

“I maintain a transparent issue log and categorize risks as technical, operational, or compliance. For example, when the audit trail visibility raised privacy concerns, I helped document mitigation options — masking vs restricted access — for management to decide in Wave 1.”

**🔹 C. Agile Mindset & Continuous Improvement**

**Q:** How do you work in an Agile environment?  
**A:**

“Each EUCI feature — classification, monitoring, reporting — was delivered in waves. I created user stories with ‘Given-When-Then’ acceptance criteria, participated in sprint demos to validate plug-in behavior, and ensured every change request was linked to a measurable business benefit (e.g., fewer false positives, faster onboarding).”

**Q:** How do you drive process improvement?  
**A:**

“Post-pilot, I consolidated lessons learned into a ‘Discovery Optimization’ backlog, focusing on regex refinement and automation of owner reassignments. This continuous improvement loop helped reduce manual classification effort for future waves.”

**💡 5️⃣ Quick Elevator Pitch for the Interview**

“I lead business analysis for governance and automation programs that improve data integrity and compliance in high-risk areas like Treasury operations. My approach focuses on aligning business outcomes with technology capability — turning manual, error-prone processes into transparent, auditable systems.”

**In My Opinion**

You’re entering a **data governance + risk automation** niche — where your RPA, QE, and Agile background are *huge assets*.  
If you show that you:

* Understand **how spreadsheets create operational risk**,
* Can **translate control needs into automated workflows**, and
* Can **manage cross-functional delivery under governance frameworks**,  
  —you’ll stand out instantly.